

## Medical renewal FAQ

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March 2014

### Frequently asked renewal questions for employers of medical practitioners

The following frequently asked questions (FAQ) answer common queries that you may have about registration renewal, as an employer of medical practitioners. If this information does not provide you with what you are looking for, please contact our Customer Service Team on 1300 419 495.

#### **How can I as an employer support medical practitioners who are due to renew their registration?**

Medical practitioners with general, specialist or non-practising registration are due to renew their registration with the Medical Board of Australia by 30 September each year. You can help remind employees when their registration is due and encourage them to renew quickly and easily online.

#### **How can I verify that a medical practitioner is registered?**

You can confirm the registration status of a medical practitioner using the online [national register](#). A medical practitioner's listing on the national register is proof that they are registered to practise.

On behalf of the Board, AHPRA also issues an A5 registration certificate and a pop-out wallet-sized card to the medical practitioner about one month after successful registration renewal. As an employer, you do not need to wait for the medical practitioner to receive their A5 certificate or wallet card as proof of registration; you can rely on the information published on the national register.

#### **How can I do a registration check of all employees?**

An online [subscription service](#) is available for you to request publicly available registration details of multiple employees – up to 50,000 medical practitioners at a time – using their unique registration numbers. It is important in the interest of public safety that you check the [national register](#) to ensure medical practitioners are registered to practise.

#### **How will I know if the registration of a medical practitioner has been cancelled?**

If a medical practitioner's registration has been cancelled, details are published in a searchable online national register of [cancelled health practitioners](#). Using specified search fields in the register, you can search a medical practitioner's details against this register

#### **A medical practitioner's registration expiry date has passed but they are still listed on the public register. Can they continue practising?**

Under the Health Practitioner Regulation National Law as in force in each state and territory ([the National Law](#)), medical practitioners remain registered for one month after their registration expiry date.

If medical practitioners apply to renew registration before or within the one-month late period they remain registered to practise while their application is assessed and processed. This is the case even if the

processing timeline extends beyond the medical practitioner's registration expiry date (30 September) or the end of the following one month late period. Once the application process is complete, the medical practitioner's listing on the [national register](#) will be updated.

**How will I know if the registration of a medical practitioner has lapsed?**

You can check the [national register](#). If a medical practitioner does not renew before the end of the one-month late period, their registration will lapse. The national register is the most accurate and up to date record of a medical practitioner's registration status. A medical practitioner whose registration has lapsed, and they have not applied to renew by the end of the one month late period, will have their listing removed from the national register.

Once registration has lapsed, the medical practitioner must make a new application for registration in order to practise. There is a fast track application process available for applications made within four weeks of the start of the fast track period (1 November). Medical practitioners who submit a fast track application cannot practise until their application has been processed and their registration details are updated on the national register.