Executive Officer, Medical AHPRA
GPO Box 9958
Melbourne VIC 3001

## To whom it may concern:

I'd like to take this opportunity to express my content with my visit to nurse Penny, from Anti Aging, consulting room where I had an anti wrinkle procedure on my face.

Nurse Penny, was recommended by a good friend of mine. I love going to her beauty salon because not only is it clean and comfortable and free of germs, that are at a GP clinic from coughs and colds, I find it very private. I love that I can go and get all of my beauty care in the one venue.

I was very impressed by the professionalism she has demonstrated throughout the whole visit, she has showed exceptional skill in selecting the right products for me, explaining the differences with each, the effect and duration of each, suggesting what product was the best one and what area needed the most, not based on price but on effectiveness.

We then discussed the amount I'd need, explaining that in this case not the more is necessarily the better, and the side effects

it could cause. I'm happy to say I'm thrilled with the results. I really loved how after her thorough consultation we had another consultation with her doctors via live video. So, really I had two consultations in the one day, I was thrilled!!

I have previously attended other places, one was at a beauty salon and a medical centre where I was seen by GP's both times, but neither of them ever took the time to explain anything or more importantly asked me about my health or the medications I was taking.

I highly recommend Penny to anyone that needs the service with the experience that Penny has to offer.

Your sincerely

Carmen