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Australian Health Practitioner Regulation Agency

## Media release

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5 July 2011

### New service: Practitioners can print copy of certificate online

Australia's health practitioners can now print their own copy of their Certificate of Registration in a new online service launched by the Australian Health Practitioner Regulation Agency (AHPRA) today.

AHPRA Chief Executive Officer Martin Fletcher said the health practitioner information on the Certificate of Registration copy would be taken directly from the National Register of Health Practitioners.

Mr Fletcher said the new service was developed in response to practitioner demand and gives practitioners the ability to supply a Certificate of Registration – for example for employer records or to support a skills assessment application for visa purposes.

This new service complements the Certificate of Registration which AHPRA will continue to send all health practitioners when they renew their registration on an annual basis.

He confirmed that the National Register remained the ultimate, real-time source of registration information about all registered practitioners.

“Employers should always refer to the online National Register to access the most up to date information that a practitioner is registered to practise in Australia”, Mr Fletcher said.

A subscription service for employers to bulk-check employee registration is available on the AHPRA website ([www.ahpra.gov.au](http://www.ahpra.gov.au)). Health practitioners can check their details on the National Register by following the link on the home page and using their name and profession to search the Register.

Mr Fletcher said the printed certificate of registration is clearly labelled as a copy produced from the National Register.

“The service prints the information held on the National Register at the time and records the date it was printed. The certificate also directs users to the online public register for the most up-to-date registration information,” he said.

It adds to an increasing range of online services available to practitioners under the National Scheme, including the ability to update contact details and to check that their application to renew registration has been received by AHPRA, so they can continue to practise while their application is processed.

Mr Fletcher said all of these services, and the ability to print a copy of their Certificate of Registration, were accessed by practitioners using their unique User ID and password provided by AHPRA.

“The National Law and the National Scheme are designed to provide a more robust and accessible regulatory system that better protects the public. In the past 12 months we have come a long way in delivering that scheme and in developing services that support practitioners during the registration and renewal processes,” he said.

*For more information*

- Visit [www.ahpra.gov.au](http://www.ahpra.gov.au) under *Contact us* to lodge an online enquiry form
- For registration enquiries: 1300 419 495 (within Australia) +61 7 3666 4911 (overseas callers)
- For media enquiries: (03) 8708 9200