

HEALTH SERVICES COMMISSIONER



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Guidelines: Technology Based patient consultation

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Introduction

Thank you for the opportunity of commenting on this important consultation draft paper. The Office of the Health Services Commissioner (HSC) is an impartial alternative health disputes resolution unit which receives and resolves complaints from users of health services with a view to improving the quality of services for everyone. The HSC is a State based independent statutory authority. HSC has jurisdiction over all health service providers whether they are registered or not.

I have reviewed the Guideline: Technology based patient consultation paper. These are very comprehensive and follow the board's code of conduct. I have nothing further to add to the guideline as a suggestion.

Please do not hesitate to contact me if you wish to discuss further

Beth Wilson

Health Services Commissioner