

6th April, 2015

Executive Officer
Medical AHPRA,
GPO Box 9958
MELBOURNE VIC 3001

RE: Consultation – Registered medical practitioners who provide cosmetic medical and surgical procedures

I am writing to you today because I was advised last week about the Medical Board's proposed changes which would result in the person who has been doing my cosmetic work for the past 15 years no longer being able to provide the service I have been receiving. In fifteen years I have twice used doctors to do the procedures my nurse normally takes care of and the service was inferior to what I receive from the Nurse.

The Nurse I use, Trish Matheson has been injecting me under the supervision of a doctor for fifteen years and I have had exceptional treatment. I have always been fully informed about the products used by Trish and I have been able to rely on her to keep the procedures to a 'natural look' as there have been times that without Trish's guidance I would have made the wrong decision and ended up with too much product. Trish has always fully informed me of the pros and cons of products, including any possible complications and side effects. On occasion Trish has even refused to treat me on the day because I have had either recent dental work or been unwell. Trish is never willing to take risks with her patients and will therefore defer treatments (even if I am happy to go ahead) rather than take a chance something could go wrong. The standard of her injecting is so good that I never bruise after a procedure.

I would much prefer to use Trish than go to the doctors who always seem too busy and in a hurry to get things done. The doctors I have been to get you in and out quickly so there is no time to discuss different products or even if they are delivering the results you really want. Trish never rush's the process and always takes account of the pain thresholds of individual clients and therefore on occasion she has let me sit there for 40 minutes when I felt I needed to be numbed up for a procedure— a doctor is not going to do this.

Another reason why my Nurse provides a superior service (above what doctors can do) is because she is so passionate about what she does. Trish regularly attends training to stay current and informed about present and future products and techniques. The passion Trish has for what she does is always going to result in great outcomes for those she deals with. Trish has worked hard for 15 years to build her business and she deserves the success she has now and it would be a travesty to her and a massive disappointment to me if the proposed changes were made. At the moment I can choose to go to a nurse such as Trish or go to a doctor I dont want to be told in future I must see a doctor who I believe cannot provide a superior service to what I receive now.

Regards,

Anne [REDACTED]