

To the kind attention of the Executive Officer, Medical, AHPRA

Name

Address

I am writing this letter in response to the Public consultation in regards to the following changes proposed. Please note the following points in particular from the Medical Board Public Consultation Paper.

Page 56:

*2.5 Other than for minor procedures that do not involve cutting beneath the skin, there should be a cooling off period between the patient giving informed consent and the procedure of at least seven days.*

Page 58:

*7.2 Medical practitioners must not prescribe schedule 4 (prescription only) cosmetic injectables unless they have had a face-to-face consultation with the patient. A face-to-face consultation is required for each course of injections. Remote prescribing (for example, by phone, email, or video conferencing) of cosmetic injectables is not appropriate*

On a scale of 1-5 how would you rate the following aspects of the dual consultation as you participated in utilizing skype as the connectivity media to address your cosmetic concerns and plan a suitable treatment within this Beauty Salon. The scale is 1 being poor and 5 being excellent

1. How did you find the Anti Aging practice of dual consultation process using skype as the communication media between our Cosmetic Physician or Cosmetic Nurse Practitioner, the cosmetic injecting nurse and yourself?

2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic procedures?

3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be?

4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team and feel empowered to make your own sound decisions regarding your treatment?

Comments

My Consultation via Skype with Doctor + Nurse was very thorough. I felt 100% safe at all times with the Cosmetic Nurse.

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**Comments**

*Consultation was thorough, skype communication with Doctor and Nurse was informative and I felt completely safe and in competent care with the Cosmetic Nurse.*

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Comments

In the beauty clinic where I saw Jessica Maggs. It was very clean + suitable for a cosmetic procedure. I felt safe at all times + the consultation was thorough.

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Comments

I feel have. Botox in a Beauty salon. to be alot.  
Better than going to the doctors to have it done.  
the information I received & service was fantastic.

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Comments

The Consultation I received was safe, professional and very thorough as I would have expected it to be.  
Very satisfied client.

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- 5 1. How did you find the Anti Aging practice of dual consultancy process using Skype as the communication media, between our Cosmetic physician or Cosmetic Nurse Practitioner, the cosmetic injecting nurse and yourself?
- 5 2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic treatments?
- 5 3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be?
- 5 4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team?

Comments:

1+ can be timely re use of skype but no issues usually. Fantastic practice, well informed, good comfortable service.

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3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be?  
4
4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team?  
5

Comments:

I feel very confident with my treatment and safe. And feel its an easy and invasive way of having my treatment.

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5

Comments

I HAVE TOTAL CONFIDENCE IN  
JESS'S CONSULTATION & TREATMENT.

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I WAS VERY HAPPY WITH THE CONSULTATION.

2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic procedures?

ABSOLUTLEY!

3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be?

VERY HIGH.

4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team and feel empowered to make your own sound decisions regarding your treatment?

DEFINATLEY.

#### Comments

I WOULD HATE FOR REMOTE PRESCRIBING TO BE TERMINATED, AS IT IS CONVENIENT WHILST STILL BEING THOROUGH AND HAS GIVEN ME ALL THE REASSURANCE I HAVE EVER NEEDED FOR ANY PROCEDURES.

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Comments

my experiences with Nurse Practitioners have been excellent. The treatment was thorough, I felt comfortable + safe @ all times. The treatment was explained in detail and performed accurately + professionally. The follow up service provided ample opportunity for feedback. I have complete faith in the nurses knowledge, experience + advice.

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2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic treatments? (5)
3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be? (5)
4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team? (5)

Comments:

Felt confident with the skype process. The doctor asked lots of questions, looked me over & the whole process was not rushed. Felt confident with the information provided & felt safe with the decisions I made.

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Comments

I was nervous getting this done. But it felt comfortable just seeing the doc ~~on~~ skype instead of actually being in person.  
Jessica is excellent and really makes you comfortable.

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**Comments**

The idea of skype is brilliant. It means that I have two professionals to consult with. It is professional, intimate and I feel extremely informed in a safe environment.

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2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic procedures? **yes. 5**

3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be? **Very Good. 5**

4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team and feel empowered to make your own sound decisions regarding your treatment? **yes. 5**

Comments

I've been seeing my consultant for quite some time now, and have found her to be very helpful and knowledgeable with all of my beauty needs and issues.

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Comments

*I felt it was a convenient & safe process.*

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#### Comments

I have always felt safe and comfortable with the procedures undertaken (botox injections and the occasional filler) and have always been satisfied with the results. I feel it would be a shame to not be able to have the freedom to visit clinics in my area and at very flexible times. I would probably have to think twice about going through (unnecessary) time consuming protocols if the current option is taken away

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Comments

Have never had any concerns.  
Nurse is nothing but conscientious  
and safety conscious. Would not go  
elsewhere & it would definitely  
be more expensive.

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2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic procedures? **5**
3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be? **5**
4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team and feel empowered to make your own sound decisions regarding your treatment? **5**

**Comments**

I would never have had this procedure if it wasn't done within the safe & comfortable environment of my regular Salon. I always feel safe & that the treatment is done with my best interests in mind. I feel very comfortable with the current method consultation with a doctor (Skype)

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1 being poor and 5 being excellent

1. How did you find the Anti Aging practice of dual consultancy process using Skype as the communication media, between our Cosmetic physician or Cosmetic Nurse Practitioner, the cosmetic injecting nurse and yourself? *very thorough (5)*
2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic treatments? *yes (5)*
3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be? *(5) excellent*
4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team? *yes (5)*

Comments: *(X)*

*I find this consultation process very thorough, and feel very confident about the treatment plan.*

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On a scale of 1-5 how would you rate the following aspects of the dual consultation as you participated in utilizing skype as the connectivity media.

1 being poor and 5 being excellent

1. How did you find the Anti Aging practice of dual consultancy process using Skype as the communication media, between our Cosmetic physician or Cosmetic Nurse Practitioner, the cosmetic injecting nurse and yourself? (5)
2. Did you find the dual consultation process sufficiently detailed for these minor cosmetic treatments? (5)
3. How would you note the level of cosmetic treatment understanding and collaboration between the Anti Aging team members to be? (5)
4. Did you feel that you were placing yourself in safe and competent care with the Anti Aging team? (5)

Comments:

I find the process using Skype informative and has allowed me to make confident decisions about those treatments.

Signature



AHPRA-MELBOURNE  
RECEIVED  
27 MAY 2015

To the kind attention of the Executive Officer, Medical, AHPRA

Name

Address

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5

Comments:

*I found the experience to be as thorough as my own personal G.P.*

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Comments:

I cannot speak highly enough of the professionalism and care I have received while being served from Jessica Maggs from All Skins, over the past two years. EACH time I attend for a service, I receive a thorough consultation and guidance, and upon my first visit

Signature

received a skype consultation with ~~Jess~~ a doctor and it was just as professional, thorough and complete as any consultation I have received.



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Comments:

*The Consultation process was equally as thorough, if not better than, that with the General practitioner.*

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Comments:

1. Brilliant, like they were in the same room.

2. Yes

3. Yes

4. Yes

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Comments:

Excellent service and treatment. Easy consultation  
a great practice.

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Comments:

*I found the Skype consultation process quick, relaxed & efficient - definitely a process that should remain for minor cosmetic procedures.*

Signature