To Whom It May Concern.

For the past 7 years, I have attended a clinic where I was injected by a nurse who was supervised by a doctor.

My initial consultation took an extra half hour to 45 minutes, as I was asked about my past and present health, including medications and allergies. I am regularly asked if anything has changed since my last consultation with regard to my health and medications.

I read the detailed consent form and signed in my initial consultation.

I have always felt safe and informed by the nurse in joint consultation with the doctor in real time video.

I was frequently asked about my reactions to treatments and these if any were documented for reference.

Photos were taken with my consent to witness before and after.

Questions were asked and, suggestions to alternative, or new products is always given as well as literature to take home and read about different treatments.

Possible complications, side effects to treatments, and ways to manage is always discussed when I attend the clinic.

I believe I spent at least 30 minutes each visit discussing the above. This is something that never occurs in a GP consult.